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# GUIDE TO BUYING GOLF CLUBS ONLINE

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## ABOUT FOUNDGOLF.COM

There's so much information on the internet these days, it's getting more difficult to find the good stuff.

The aim of foundgolf.com is to find and share the best golf information and resources available on the internet.....a golfer's guide to the internet.

## ABOUT THE AUTHOR – DEAN DYER

For some time I've been wanting to combine my passion for golf with my knowledge of the internet to create an online business. Over this time I've done a lot of research on golf products and services available on the internet, hoping to find some inspiration. In doing so, I've found an incredible range of great (and some not so great) golf resources online, much of which I reckon many golfers don't know exist.



So I've decided to defer my aspirations of becoming an internet mogul (a near certainty, of course) to continue to explore the world of golf on the internet and share what I find through foundgolf.com – not the road to riches, but something I'll get plenty of enjoyment out of!

## ABOUT THIS GUIDE

“Guide to Buying Golf Clubs Online” is a resource for golfers considering, or already, buying golf equipment online. The aim of this guide is to help new and seasoned online shoppers find the best golf deals on clubs and avoid some of the pitfalls associated with online shopping.

## WHY DO WE NEED THIS GUIDE?

There's plenty of information available about shopping online generally, eg how to find good deals, how to avoid having your credit card details stolen, etc. They're somewhat useful, but aren't going to help you find the best deal on a Callaway driver or new set of TaylorMade irons. This guide will.

Why a guide just for golf? There are an estimated 60 million golfers worldwide, and an increasing percentage of them turn to the internet for golf equipment and information. It's no surprise then that the Internet is stuffed with online golf stores, selling anything from clubs to golf meditation DVDs. There aren't many other sports in the world that support such a diverse range of products.

I started this guide with the intention of covering a whole range of golf equipment and resources, not just golf clubs. I soon realized how unrealistic this was.....there are so many golf products and resources being sold online, that I'd be at it for years. There's more than enough ground to cover in the online market for new and used clubs.

## WHAT'S IN THIS GUIDE?

This guide includes links and references to excellent and interesting online stores and resources, as well as tips and suggestions for helping you to get best deal and the right fit.

The guide consists of 4 sections:

- Section 1: Why buy golf clubs online?
- Section 2: Where can you buy golf clubs online?
- Section 3: Tips for buying golf clubs online
- Section 4: Recommended online stores

## SECTION 1: WHY BUY GOLF CLUBS ONLINE?

While it might seem unconventional to buy your golf clubs online, this is how millions of golfers are buying their equipment these days. Online golf stores, covering more categories than you could imagine, have appeared on the Internet.....and they're not going away. While there are obvious attractions for golf equipment sellers to take their business online (eg global reach, low overheads) there are also many benefits for savvy buyers.

### SELECTION

A pretty obvious one, but online stores provide buyers with access to a huge selection of golf clubs. Online stores can stock many times what a physical store can as they are not limited to the space available in a traditional retail store. Some of the larger online stores have access to industrial-sized warehouses to store their inventory.

In addition to a huge range of products in online stores, you can shop at virtually hundreds of online stores around the world. I've probably got access to a dozen or so stores within an hour's drive of my house....no such limitation when shopping online.

### SPECIALIZATION

Because online stores have access to a global market, it can be feasible for them to specialize in a certain category of golf equipment, rather than have to stock a broad range of items. For example, if I'm in the

market for a putter, I can go to an online store that sells only putters. Chances are I'm going to be able to find a putter that's right for me, and because they specialize in putters, I'm likely to have access to expert advice.

## PRICE

While you can easily compare prices to find the best online deals, it's also possible to get access to great discounts and offers. I'll cover this in more detail in the tips below, but many online golf stores offer discount coupons through online affiliates....much more so than traditional retail stores.

## CONVENIENCE

Online stores never close, meaning that you can browse or shop whenever you please - usually after dinner, and when the kids have gone to bed for me! You can also compare prices between stores within a matter of minutes, rather than having to drive across town or wait on the end of the phone for a store assistant to get to back to you.

## INFORMATION

Many online stores provide buying guides and some even have blogs which provide additional information about equipment. While physical stores often have knowledgeable staff, it's a bit more hit-and-miss.

Video tutorials are also becoming more popular to help golfers choose the right equipment for their game.

## SECTION 2: WHERE CAN YOU BUY GOLF CLUBS ONLINE?

When buying golf equipment online many people think of eBay (particularly for used clubs) and the 'major' online golf stores. However, there are many more options available for buying golf clubs online.

### AUCTION SITES

Yes, there's [eBay](#), and it really can't be beaten for online auctions. eBay is unmatched for choice and volume. However, it's possible to get stung on eBay if you're not careful (see the tips section below). Here are some other auction sites you might want to try:

- [Online Auction](#) (US) – I found about 200 golf items available for auction here. Mainly golf balls, gloves and other bits and pieces.....not much in the way of clubs. May be worth a look
- [Golfbidder](#) (UK/Europe) – mainly sell secondhand golf clubs, sourced from golf club professionals from around the UK (a small % are sourced directly from the public). While most clubs are sold as 'Instant Buys', some are auctioned. There are usually 30-odd items being auctioned at any one time and you may be able to pick-up a good deal

- [Grays Online](#) (Australia) – sellers on this site are mainly manufacturers, distributors or retailers trying to move excess or slow moving stock.....not consumer to consumer auctions. Not necessarily a bad thing as this reduces some of the risk, but it also reduces the range. While there were only about 40 golf items for auction when I last looked, there were some good deals. Worth a look

I would generally avoid buying new golf equipment through online auctions. While you can take some precautions, it's difficult to know whether you're getting the genuine item or just a knock-off. Large, recognized eBay sellers are probably an exception - I'll list a few of them in Section 4.

## MAJOR ONLINE STORES

There are quite a few well established online golf stores that stock a huge range of equipment and have a lot invested in their brand. Some are better than others, but you shouldn't get any surprises and you should expect quality service, prompt delivery, a refund policy and plenty of information for buyers (eg buying guides). Some of the better ones include:

- [Golfsmith](#)
- [The Golf Warehouse](#)
- [Callaway Golf](#)
- [Rockbottom Golf](#)
- [Golf Outlets USA](#)
- [Golf Discount](#)
- [Austad's Golf](#)

- [Golf Galaxy](#)
- [Snainton Golf](#)
- [Online Golf](#)

## ONLINE GOLF FORUMS

Some great online golf communities have formed over the past few years and you can now choose from literally dozens of online golf forums to be part of. Some of the larger ones have an area for buying, selling and trading golf equipment. Because golf forums are small(ish) communities of people with a shared interest, it's a pretty supportive and safe environment in which to buy and sell equipment. If you're not sure whether a seller of golf club is genuine, you can simply ask other forum members. There's a lot of combined knowledge in these forums, so the bad apples get found out quickly.

I reckon these are the best and they have a very active buy/sell/trade area:

- [Golf WRX](#) – approx. 79,000 members (primarily US)
- [Golf Magic](#) – approx. 77,000 members (primarily UK/Europe)
- [iseekgolf](#) – approx. 75,000 members (primarily Australia)

## USED GOLF EQUIPMENT STORES

Stores that sell used equipment are a very good alternative to eBay, classifieds and other online auction sites. The larger used online stores will often have: (1) a used club inspection and certification process, (2)

no questions asked returns policy, (3) 12 month warrantee; and (4) shipping damage guarantee.

While many of the big online golf stores sell used golf equipment as well as new, there are a few online stores that sell only used:

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#### USED ONLY

- [Callaway Pre-Owned](#) – sell other brands too, eg Nike, Titleist, Ping, TaylorMade. Offer 12 month warranty, money back guarantee and 90-day buy-back
- [TaylorMade Pre-Owned](#) –14 day money back guarantee and 12 month warrantee
- [Golfbidder \(UK\)](#) –7 day ‘no quibble’ returns policy, 12 month warrantee and some good buyer’s guides to help you choose the right clubs

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#### USED & NEW

- [Golfsmith](#) – 30 day returns policy. No warrantee - they defer to the manufacturer’s warrantee (which has probably expired!)
- [Edwin Watts Golf](#) – 30 day returns policy. No warrantee - they defer to the manufacturer’s warrantee
- [Direct Golf \(UK\)](#) – used clubs sourced from trade-ins at Direct Golf stores. 14 day money back guarantee. No warrantee

## AMAZON

The Amazon marketplace is big.....very big. And there's a good range of new and used golf gear here.

Amazon's marketplace is a bit like eBay in that sellers (big and small) register with Amazon to sell their new or used golf equipment. The difference is that the items aren't auctioned, they're sold at the advertised price. It's also a bit less risky with Amazon's purchase guarantee – they'll refund your money if you don't receive the item you paid for, or if it's not what you expected.



**Find Your Ideal Golf Clubs**

Whether you're shopping for right-handed men's drivers or left-handed graphite irons, Amazon.com makes your search a little easier.



Golf Club Type:

Hand Orientation:

Shaft Material:

Flex:

User:

**5,153 Results**

Amazon also offers a free subscription to Golf Digest or Golf World if you spend more the US\$25 (US only).

Check out [Amazon Golf](#).

## EQUIPMENT MANUFACTURER SITES

There's really only one top club manufacturer selling online, and that's [Callaway](#). The others, such as Titleist, Ping, Nike, etc obviously have websites to market their gear, but generally sell clubs through retail stores.

A few manufacturers (listed below), while not selling equipment online, provide information and tools that would be helpful to online buyers:

- [Titleist](#) – Titleist provides really comprehensive description of their products (incl. Vokey wedges and Scotty Cameron putters), as well as a catalogue of their previous models. There's also some information on spotting fake Titleist gear
- [Ping](#) – the Ping site has an online club fitting tool that would be useful if planning to buy Ping equipment online elsewhere. Ping also has some information about spotting fake gear
- [Odyssey](#) – here you can find a pretty good online tool to find the right putter. You can buy Odyssey putters from the Callaway website
- [Callaway](#) – can buy equipment direct from Callaway at their online shop

## ONLINE CLASSIFIEDS

Online classified sites are another option, mostly for used golf clubs. The local classified paper has moved online, so it's very likely that you'll find a classifieds website for your local area. While you may not find the biggest range of golf clubs, if the seller is close by you can drive over to check the clubs out.

[Craigslist](#) hosts classified ads that service the entire globe, so you should also have a look here. It's the 8<sup>th</sup> most popular website in the US, with around 50 million unique visitors per month!

## SECTION 3: TIPS FOR BUYING CLUBS ONLINE

There are plenty of opinions when it comes to buying golf gear online - what to do, what not to do, where to buy, where not to buy, etc. The buying tips in this section are a combination of my personal experiences, feedback in golf forums and research. I hope (and expect) that they'll be something in here to help you get what you want for the right price, with as little hassle as possible.

### GET THE BEST PRICE

One of the quickest and easiest ways to get the best price is to shop around....very easy to do on the internet. Also, don't be afraid to ask an online store to price match, particularly on big ticket items such as full sets and new drivers.

Here are some other ways to save:

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#### PRICE COMPARISON SITES

You can look around online for the best price, or take the lazy way out and use price comparison sites. On these sites, you enter the details of the golf club(s) you're looking to buy and they'll return a list of online stores selling it, with the price. It's not always easy to know whether you're comparing apples with apples, so these sites are often just a good starting point to narrow your options.

Here are a few of the better ones, all of which also include equipment sold through Amazon and eBay:

- [www.shopping.com](http://www.shopping.com)
- [www.bizrate.com](http://www.bizrate.com)
- [www.pricegrabber.com](http://www.pricegrabber.com)
- [www.pricerunner.co.uk](http://www.pricerunner.co.uk)

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## SIGN-UP

Many, if not most, online golf stores let you (beg you to!) sign-up to a regular newsletter. While you don't want your inbox filled with junk mail, if you're selective you can get some good discounts and special offers.

I signed up to The Golf Warehouse newsletter and was impressed with the value and frequency of their discount offers, including free shipping.

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## DISCOUNT COUPONS

Most online golf stores offer discount coupons from time to time (or all the time). Usually % off or free shipping. There are a few ways to take advantage of these coupons:

- **Visit Coupon Sites:** there are a few sites that provide a list of all online stores offering discounts through the use of online coupons. [Monkeybargains](http://Monkeybargains) is one such site where you can find coupon codes for discounts or free shipping for many online golf stores (incl. Austads, Pinemeadow, Callaway, The Golf Warehouse and TaylorMade)



- **Use Google:** you could find the golf gear you want online, but before ordering, go to Google and enter the seller's website with the word "coupon" or "promotional code". You may be able to get a discount on your purchase or shipping costs, or both

### CASH BACK OFFERS

There are websites that give you cash back on purchases from quite a few online golf stores. The basic model is that these websites send customers to online golf stores and receive a commission for doing so. Instead of keeping the whole commission, they share it with you (the buyer) in the form of cash back. It depends on the program, but you'll usually receive the cash back by check at certain intervals, eg monthly. The cash back isn't huge, usually between 3%-8%, but better than nothing!

Here are a couple of programs you might want to look at:

- [www.ebates.com](http://www.ebates.com) – includes Edwin Watts Golf, Pinemeadow Golf, Golfsmith and Golf Outlet USA
- [www.bing.com/shopping](http://www.bing.com/shopping) - BING is a fairly new search engine by Microsoft, which includes a cash back program. Cash back percentage looks to be a little higher than other programs. For example, you can get 12% cash back at Golfsmith. Other online golf stores that are part of this program include [Callaway Pre-Owned](#) and [Golfballs.com](http://Golfballs.com)

## GET SOMEONE ELSE'S OPINION

Before you 'proceed to check-out' on your new set of clubs, take some time to read equipment reviews online. There are plenty of sites offering reviews on golf clubs, and some of them are actually objective! I prefer the reviews from not only industry experts, but actual golfers who have bought and used the clubs. Golf forums (such as those mentioned above) are a good place for straight talking views on golf clubs. Here are some sites that are worth checking out:

- [Golf Review](#) – lots of reviews/comments from golfers who have bought and are playing with the clubs
- [Golf Magic](#) – good section on equipment reviews, with feedback from industry experts as well as forum members
- [Golfalot](#) – excellent range of golf club reviews, many with video reviews as well
- [Golf WRX](#) – a forum section dedicated to equipment reviews. Educated, honest and independent views

## GET THE RIGHT SET

Muscleback or Cavity back? Performance Improvement or Performance Enhancement? Before you start looking too closely at specific golf clubs it's important to understand what type of irons are suitable for your game. There are two main categories of irons, 'muscleback' (game enhancement) and 'cavity back' (game improvement). They're referred to by various other names but we'll stick with these for now.



*Muscleback Irons*

**Muscleback** irons are so-called because more weight is placed behind the sweet spot on the club. This produces a longer, straighter ball trajectory if hit in the center of the club, ie the sweet spot. Because most of the weight is centered around the sweet spot, shots that aren't hit pure are difficult to hide.....they'll be shorter and with an unpredictable trajectory. Muscleback irons are more suited to lower handicap golfers, who can take advantage of the greater feel and workability of the irons.



*Cavity Back Irons*

**Cavity back** irons are just that, there is a cavity behind the center of the club, rather than the mass associated with the muscleback irons. This design distributes weight around the perimeter of the head, producing a larger sweet spot and therefore greater margin for error. Off-center shots are more forgiving, producing a longer, straighter ball flight than off-center shots hit with a muscleback iron. Cavity back irons are more suited to middle/high handicappers, who are looking for more consistent results from their shots, rather than being able to work the ball.

If you're a single figure handicapper you may want to consider muscleback irons. However, consider this.....slightly more than half of the pros on the USPGA tour use cavity back clubs. Sure, they're custom made to suit their game, but there are relatively few pros who feel the muscleback is better for their game. If you're on the fence, you should probably take a set of each out for a test run! Alternatively, you could look for a set of irons that are a cross between the muscleback and cavity back – the [Titleist Forged 695CB](#) is such a club that has the feel of

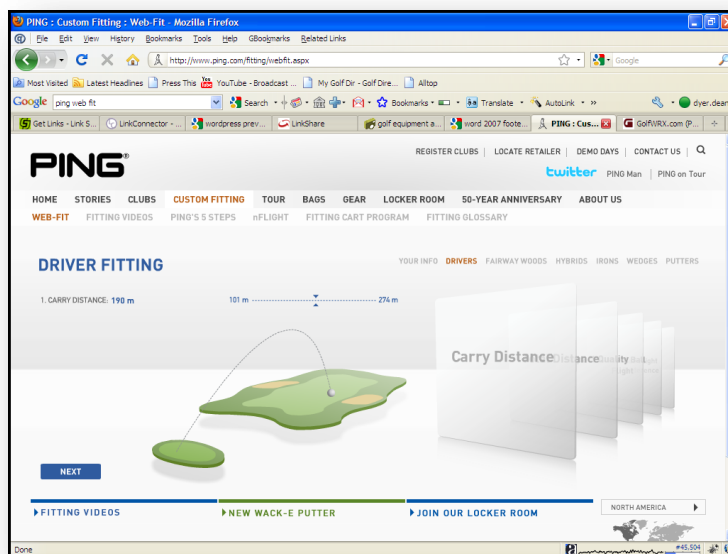
a muscleback with some of the forgiveness of the cavity back.....it's had some good reviews as well.

## GET THE RIGHT FIT

Some people wouldn't even consider buying golf clubs anywhere else but in a retail store, where you can get properly fitted. I can understand this view, it's very important to get clubs that are right for you. That's not necessarily easy to do when you are buying online.....how do you make sure that you get the right shaft length, shaft flex, lie angle, grip size, etc?

Club fitting is probably one of the biggest barriers to people buying golf clubs online, so it's not surprising that online stores are investing in the technology to make online fitting possible. Here are a handful of stores with online fitting systems.....expect others to follow:

- [PING Web-Fit](#) – shaft flex, shaft length, grip size but NOT lie angle



*Ping Web-Fit*

- [Golfsmith SmartFit](#) – shaft flex, shaft length, grip size AND lie angle
- [GigaGolf eFit](#)– shaft flex, shaft length, grip size AND lie angle
- [The Golf Warehouse](#) – provides online fitting for some brands/models only
- [Odyssey Putter Fitting Tool](#)

## GET THE GENUINE ARTICLE

One of the biggest issues with buying golf equipment online, particularly golf clubs, is counterfeit equipment originating primarily from China.

eBay is notorious for selling counterfeit equipment and is the place to exercise the most caution. I wrote an article at [www.foundgolf.com](http://www.foundgolf.com) about [avoiding eBay scams](#), so I won't go into too much detail here.

Here are a few general tips:

- Buy only from large, well known online stores
- Use golf forums to ask for advice if you're concerned about the authenticity of something. [GolfWRX.com](http://GolfWRX.com) has a forum section called 'deal or no deal' specifically for helping people figure out whether something is real or fake
- Don't just buy new equipment from eBay, there are plenty of alternatives online
- Reconsider buying used on eBay – there are also plenty of online stores selling used equipment, with warranties and a returns policy

- Check out the manufacturer's website for information about counterfeit activity. Some provide tips on what to look for when buying their equipment online

## GET THE RIGHT TERMS

While price is important, there are other factors to consider when buying golf equipment online.

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### CUSTOMER SERVICE

Just because you're shopping online doesn't mean that you shouldn't expect good customer service. Look for online stores that have a number you can call and/or email you can use to ask questions, etc. All of the larger stores will have people you can talk to, and you should expect to speak to competent and knowledgeable staff.

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### RETURNS POLICY

Make sure that the online store you're buying from has a no questions asked returns policy. Online golf retailers are aware that many people aren't comfortable with buying golf equipment online, so offer a 'trial period' (eg 7 days) during which you can return the equipment and get your money back. This gives you a chance to take the gear to the driving range and try it out. Some online stores will offer money back

only if the equipment is in original packaging. Look for the ones that allow you to try the gear and return it if you're not satisfied.

Remember that you'll have to wear the cost of shipping if you need to send the equipment back.

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## SHIPPING

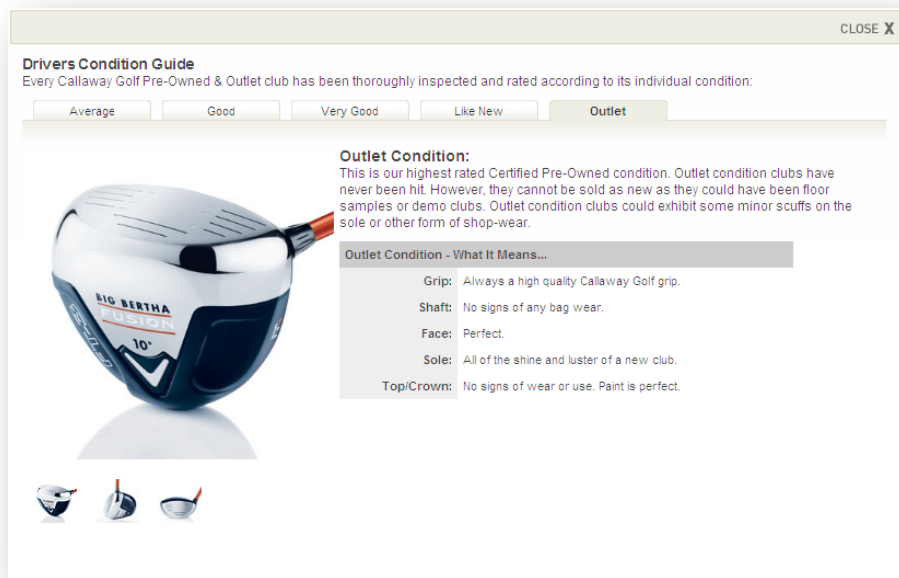
Even if your golf clubs are heavily discounted at an online golf store, the cost of shipping may negate any savings. It seems obvious, but many people think they're getting a great deal until they get to the checkout and see the shipping costs. Look for special offers for discounted or free shipping and also consider buying from an online store that ships from your region.

## BUYING USED GOLF CLUBS

Buying used golf clubs is not for everyone, the primary reasons being (1) that they were made for someone else, so aren't going to be suitable for them, (2) they're old technology, (3) there's no warranty; and (4) there's no returns policy.

These are valid concerns if you're buying on eBay from your average seller, but there's no reason why you can't have the same piece of mind buying used as you would with new.....with a little effort and some common sense. Here are some tips for buying used clubs online:

- Determine your measurements so that you can make sure you get clubs that fit you. Go to one of the websites mentioned above for an online fitting
- Find out from the seller what length the clubs are, type of shaft, grip size and lie angle. If they can't tell you, then don't buy from them.....unless you're happy to take a punt on getting the right fit
- Buy from an online store that has a formal inspection and rating structure for their used clubs. For example, Callaway Pre-Owned has separate ratings for the grip, shaft, face, sole and top of the club (see below)



### *Callaway Pre-Owned Condition Guide*

- Stay with the better known manufacturers. Lesser known names aren't necessarily worse clubs when used, but the craftsmanship that goes into, for example Ping, should carry over to used clubs as well

- Don't assume that you can't get a warranty or returns policy on used clubs. See Section 2 above for online stores that offer warranties and returns policies
- Consider paying a little more for piece of mind. You might get a better price on eBay, but consider the risks
- Keep in mind that woods with alloy heads are more susceptible to ageing than metal woods as the alloy is softer
- Before you buy those used clubs, check how much they're selling for new. Occasionally, it's possible to pick-up a new set for less than used as online retailers may heavily discount older stock.....worth a quick check

If you can't, or don't want to, buy a new set of brand name clubs I reckon buying used from a recognized online store is the next best thing. You'll get similar terms to new clubs, and you can make sure that they're the right fit.

## SECTION 4: RECOMMENDED ONLINE STORES

This section contains lists of recommended online stores selling all or specific types of golf clubs - essentially a quick reference guide for buying golf clubs online. I've included what I think are the best online stores based on my experience, research and feedback from golf forums.

### THE LOT (DRIVERS, IRONS, PUTTERS, WEDGES, HYBRIDS)

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#### NEW GOLF CLUBS

These online stores sell most golf equipment, including bags, balls, shoes and apparel. However, golf clubs are the mainstay. I've split the list into US and UK/Europe based stores.....you should save on shipping if you buy from a store that ships from your neck of the woods.

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#### SHIPPED FROM US

- [Rockbottom Golf](#)
- [Golfsmith](#)
- [Golf Galaxy](#)
- [The Golf Warehouse](#)
- [Edwin Watts Golf](#)
- [Callaway Golf](#)

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## SHIPPED FROM UK/EUROPE

- [Online Golf](#)
- [American Golf](#)
- [Snainton Golf](#)
- [Direct Golf](#)
- [118 Golf](#)
- [Golf 24/7](#)

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## USED GOLF CLUBS

Some of these stores sell used as well as new, others sell just used:

- [Callaway Pre-Owned](#)
- [TaylorMade Pre-Owned](#)
- [Golfbidder \(UK\)](#)
- [Golfsmith](#)
- [Edwin Watts Golf](#)

## CLONE GOLF CLUBS

Clone golf clubs are cheaper (generally) clubs made by non-brand name manufacturers that use the same design style and materials as the well known manufacturers, eg Titleist, Ping, Callaway, etc. While it may seem like they're ripping off the brand names, it's actually a legitimate business and they're careful not to infringe on the design patents of the brand names they compare to.

Be careful not to confuse clone with 'replica' though. It's pretty easy to tell the difference as people selling replicas or counterfeit clubs are in the market to deceive you.....clone manufacturers are open about what they are selling.

Pinemeadow Golf has a good section on ['Golf Club Clones vs Brands'](#) which describes what clones are and how they differ from brand name clubs.

Here are some of the better online stores selling clones:

- [Golf Club Clone](#) – sell a range of clone brands, including Pinemeadow
- [GigaGolf](#)
- [Pinemeadow Golf](#)
- [Hireko Golf](#)
- [Lind Golf](#)

## CAVITY BACK IRONS

This [Game Improvement Irons](#) website is a good resource for finding and learning about cavity back irons.

## MUSCELBACK IRONS (BLADES)

This [Blade Golf Irons](#) website is a good resource for information about muscleback (blade) irons.

## PUTTERS

The larger online stores will obviously sell putters from most of the major brands, but here are some sites that are dedicated to putters:

- [Putter Zone](#) – good site for information on putters, buying guides and product reviews. Putter Zone has started to sell putters through [‘The Open Sky Project’](#) website, but currently only stock 20-odd putters
- [Golf Putter Guide](#) – similar to the Putter Zone, offering product reviews and information about buying putters. They don’t sell putters directly, but do so through partnerships with eBay sellers
- [SeeMore Putters](#) – lots of really good information about their putters and putting in general. Also have an online store
- [Scotty Cameron Putters](#) – Scotty Cameron putters have been used to win more modern golf tournaments than any other putter manufacturer....thanks in no small part to Tiger Woods! You can’t buy putters through the Scotty Cameron website, but you can have your putter personalized here
- [Odyssey Putters](#) – when talking putters you can’t go past Odyssey (the Odyssey 2-ball putter is the best selling putter in history). You can buy Odyssey putters online via the Callaway online store (there’s a link from the Odyssey site)

## DRIVERS, WEDGES & HYBRIDS

I had intended to feature some websites dedicated to drivers, wedges and hybrids, but I won't bother. There's nothing that I'd recommend – most of the sites I've seen that focus on these specific categories are not selling anything themselves, but rather looking to redirect you to other online sellers (such as eBay) so they receive commission. Best to stick with the major online stores.

## RECOMMENDED EBAY SELLERS

It's hard to resist eBay, particularly for used clubs, starter sets, etc. Whilst there are plenty of unscrupulous sellers touting their wares on eBay, there are also a lot of well established and proven sellers, offering some pretty good deals. Here are sellers that have received good reviews and feedback and hold lots of quality stock:

- [Clubfinders Golf](#)
- [GolfEtail](#)
- [Golf Outlets USA](#)
- [Global Golf](#)
- [Rock Bottom Golf](#)
- [Pro Master Golf](#)

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## SELLER FEEDBACK

It's good practice to check the seller's feedback if you are considering buying golf clubs from them. The service provided by

[www.toolhaus.org](http://www.toolhaus.org) makes that process much easier, particularly for larger sellers with lots of feedback to wade through. Simply enter the seller's ID and you'll be presented with a list of the negative or neutral feedback received.

The screenshot shows the Toolhaus.org website interface. At the top, there's a search bar with the text "30 days" and "Enter an eBay seller ID: golftail". Below this, the seller's profile for "golftail (208445)" is displayed, showing a positive feedback percentage of 99.8% and a member since date of Jan-25-00. A "30-Day Rating" box indicates 2563 feedback counted, with 18,867 "bad" points (0.73%) and 10,000 "bad" points (0.39%) based on transactions in the last 30 days. Below the rating, a table lists recent feedback entries with columns for Feedback, From Buyer / Price, and Date / Time.

Feedback	From Buyer / Price	Date / Time
product is garbage... wheels came off on 1st hole, no response... i threw away \$	niccandluca08 (11) ☆	Jan-07-10 09:49
NEW HIPPO GOLF EZ-STORE LIGHTWEIGHT PUSH / PULL CART (#290382769638)	US \$19.99	Jan-05-10 12:09
I never received my purchase. No communication from seller.	jimhoum11 (1)	US \$54.99
LADY TAYLOR MADE GOLF CLUBS BURNIER HYBRID #6/28" WOMENS (#370309990734)		
Club shaft was broken in half when received.	billf7e11 (37) ☆	Jan-04-10 14:36
NEW NIKE Golf Clubs Slingshot OSS 2-iron Steel Stiff (#290383054640)	US \$8.49	Jan-04-10 12:01
took over 2 weeks to receive... too long.	bigstomper3 (4)	US \$11.15
NEW Dunlop X-Wedge Lob Wedge LW 60° Steel (#290383319542)		
terrible seller never received, cant get a hold of nobody, stav away from these nu	kozmosquill (310) ☆	Jan-04-10 09:36

## SECTION 4: IN SUMMARY

I've tried to keep this guide 'reasonably' brief, without diluting its value (there are entire books devoted to shopping online!). Even so, there's quite a bit of information here and many options to consider. How and where you decide to buy your clubs will depend on your own situation and personal preferences.....there's no standard recipe to follow.

I hope that you've found some information in this guide that will help you save money on your next online purchase or find the best set of clubs for your game.....or both!

Don't forget to visit [www.foundgolf.com](http://www.foundgolf.com) where I find and share the best golf information and resources available online....."a golfer's guide to the internet".

Cheers,

Dean